

READ THIS FIRST

IMPORTANT — Prior to installing: To help ensure a positive experience, continued warranty coverage during the warranty term, and reliable operation, please consider the following points before installing the Processor:

1. **Record the serial number in the front page of this poster. You can find the serial number on the top of the retail box. The serial number is required for any warranty claims.**

2. Use **only** with a heatsink/fan sold with or recommended for this AMD Processor (see AMD's website for a list of third party approved cooling solutions for the specific AMD Processor you are using); or in accordance with the applicable thermal design documentation (see AMD's website for technical documents - see www.amd.com/EPYCPiB for details). Use of any other heatsink/fan will void the warranty.

3. **Never** use the processor without the heatsink/fan installed.

4. **Never** handle the processor by the pins.

5. Read and follow installation instructions **carefully**. Incorrect installation may result in overheating or other damage to the processor that will void the limited warranty.

6. Thermal interface material is required for all AMD Processors. Use only the recommended thermal interface material for this processor (see Thermal Cooling Guideline on AMD's website for a complete list of approved material for the specific processor you are using). The heatsink/fan provided with our retail AMD Processor has pre-applied thermal interface material.

a. If you remove the heatsink/fan after initial installation, you must first clean the heatsink surface and apply new thermal interface material before reinstalling the heatsink/fan on your processor.

Three (3) Year Limited Warranty for Processor in a Box

Except as otherwise provided herein, and only for the three (3) year period (the "Warranty Term") beginning after the date the AMD processor contained in this box and that has a valid, AMD verified serial number (the "AMD Processor") was first purchased by the original customer, AMD warrants that the AMD Processor, when properly installed and used with the heatsink/fan provided herewith (or if a heatsink/fan is not provided, then with a third part cooling solution that conforms to the applicable AMD thermal design documentation or with AMD approved cooling solutions - see www.amd.com/EPYCPiB for details), under normal use conditions, will be free from defects in material and workmanship and will substantially conform to AMD's publicly available specifications.

If the AMD Processor fails to meet the above warranties during the Warranty Term, AMD, at its sole option, will: (1) Repair the AMD Processor by means of hardware and/or software; (2) Replace the AMD Processor with another AMD Processor of equal or greater performance, OR (3) if AMD is unable to repair or replace the AMD Processor, refund the then-current value of the AMD Processor.

This warranty does not extend beyond the first purchaser of the AMD Processor.

Warranty Limitations and Exclusions

THIS LIMITED WARRANTY IS EXPRESSED IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, THE IMPLIED WARRANTY AGAINST INFRINGEMENT, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON AMD'S PART, AND AMD NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR AMD ANY OTHER LIABILITIES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES SO THIS LIMITATION MAY NOT APPLY TO YOU.

ALL WARRANTIES HEREUNDER ARE LIMITED IN DURATION TO THE WARRANTY TERM AND ALL CLAIMS FOR WARRANTY SUPPORT MUST BE PROPERLY SUBMITTED TO AMD ON OR BEFORE THE END OF THE WARRANTY TERM. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON THE DURATION OF A WARRANTY, SO THIS LIMITATION MAY NOT APPLY TO YOU.

This warranty shall not apply to any AMD Processors where AMD determines that the defect or non-conformance was caused by improper use or operation outside of the data sheet specifications for the AMD Processor, abuse, negligence, improper installation or testing, accident, loss or damage in transit, overclocking the Product (even when enabled by AMD), errors in the design of the product into which the Product was incorporated, external factors beyond the control of AMD or unauthorized repair or alteration by a person other than AMD.

AMD does not warrant that your AMD Processor will be free from design defects or errors known as "errata". A description of the current characterized errata may be found at www.amd.com or is available upon written request.

This Limited Warranty shall be null and void if (i) the AMD Processor is used with any heatsink/fan other than the one provided herewith, or (ii) if used with a cooling solution that does not conform to AMD approved specifications for third party cooling solutions for this AMD Processor (see www.amd.com/EPYCPiB for details).

This Limited Warranty does not cover any costs relating to removal or replacement of any AMD Processor or any other cost associated with replacement for the AMD Processor.

Limitations of Liability

AMD's RESPONSIBILITY UNDER THIS, OR ANY OTHER WARRANTY, IMPLIED OR EXPRESS, IS LIMITED TO REPAIR, REPLACEMENT OR REFUND, AS SET FORTH ABOVE. NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY, THESE REMEDIES ARE THE SOLE AND EXCLUSIVE REMEDIES FOR ANY BREACH OF WARRANTY. AMD IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY INCLUDING, BUT NOT LIMITED TO, LOST REVENUES, LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY, COST OF LABOR, AND ANY COSTS OF RECOVERING, REPROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH A SYSTEM CONTAINING YOUR AMD THERMAL SOLUTION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION.

How to Obtain Warranty Service

To obtain warranty service for the AMD Processor, first contact the company from which you bought your boxed Processor. After their warranty expires or if you are unable to otherwise obtain warranty service you should contact AMD online at: in the U.S., Canada, Europe, the Middle East, Africa, and the Russian Federation, <http://support.amd.com/consumer> for Consumers, and <http://support.amd.com/partner> for Resellers; in Asia, Asia.support@amd.com. Please be prepared to provide 1) your name, address, and telephone numbers; (2) proof of purchase; (3) a description of the type of boxed processor; (4) the serial number found on your boxed processor and (5) a detailed description of the problem. The Technical Service Center Representative may need additional information from you depending on the nature of the problem.

Upon receipt of a Return Material Authorization (RMA) number from the Technical Service Center Representative, you will be required to send in your processor and heatsink/fan that were packaged together in the retail container. The packaging materials themselves will not be required to process your RMA.

Any replacement AMD processor is warranted under this written warranty and is subject to the same limitations and exclusions for the remainder of the original Warranty Term or one (1) year, whichever is longer.

Online RMA service is available at <http://support.amd.com/consumer> for Consumers and <http://support.amd.com/partner> for Resellers. Other warranty inquiries may be sent by mail to: AMD Warranty Questions, P.O. Box 3453 Sunnyvale, CA 94088-3453. ***(Do not send the product to this address.)***